

RENO-SPARKS CONVENTION AND VISITORS AUTHORITY NOTICE OF PUBLIC MEETING MEETING OF THE BOARD OF DIRECTORS Thursday, March 27, 2025, at 10:00 a.m. Reno-Sparks Convention and Visitors Authority 4065 S. Virginia Street, Board Room Reno, Nevada

BOARD OF DIRECTORS: Mayor Hillary Schieve, Chair

Councilwoman Charlene Bybee Mr. Stephen Ascuaga Mr. Greg Long Mr. John East Commissioner Alexis Hill Mr. Richard Jay Mr. Glenn Carano Mr. Eddie Ableser

THIS NOTICE AND AGENDA HAVE BEEN POSTED PER NRS REQUIREMENT, AT LEAST THREE BUSINESS DAYS BEFORE THE MEETING, IN ACCORDANCE WITH NRS 241.020, AT THE MEETING LOCATION AND AT THE FOLLOWING PUBLIC LOCATIONS:

Evelyn Mount Northeast Community Center Reno Municipal Court Reno-Sparks Convention & Visitors Authority (RSCVA) Washoe County Administration Building RSCVA Website: www.rscva.com/public-meetings Reno City Hall Sparks City Hall McKinley Arts & Culture Center Washoe Co. Reno Downtown Library Online at http://notice.nv.gov/

This meeting is being livestreamed and may be viewed by the public at the following link: www.rscva.com/publicmeetings

Items on the agenda are for possible action by the Board of Directors unless stated otherwise. Items will not necessarily be considered in the order listed. The Board may combine two or more agenda items for consideration, may remove an item from the agenda, or may delay discussion relating to an item on the agenda at any time. Pursuant to NRS 241.020(6), supporting material is made available to the general public at the same time it is provided to the Board. The designated contact to obtain support materials is Myrra Estrellado, 4065 South Virginia Street, Suite 100, Reno, NV (775) 827-7737.

AGENDA

A. <u>OPENING CEREMONIES</u>

Call to Order Pledge of Allegiance Roll Call

B. <u>COMMENTS FROM THE FLOOR BY THE PUBLIC</u>

Public comment is limited to three minutes. The public is encouraged to comment on all agenda items as well as issues not on the agenda during the Public Comment period or on "action" items immediately before board discussion of such "action" items. Members of the public desiring to speak must complete a "Request to Speak" form and return it to the RSCVA clerk at the meeting. No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken. Public comments may not be accepted after the Chairman closes any period for public comment.

C. <u>CONSENT AGENDA:</u>

C1. <u>Approval of the Agenda of the March 27, 2025, Regular Meeting of the Board of Directors</u>

For Possible Action

C2. <u>Approval of the Minutes of the February 27, 2025, Regular Meeting of the Board of</u> <u>Directors</u>

For Possible Action

D. PRESENTATIONS

D1. <u>Presentation: Future Partners</u>

Erin Francis-Cummings, President and CEO of Future Partners, along with Research Director Alexandra Molin, will provide the RSCVA Board of Directors with results from the 2024 Visitor Profile Study (VPS). The VPS is designed to track sentiment about the visitor experience, in an effort to better understand the primary travel motivators and activities visitors associate with Reno Tahoe. Future Partners will also highlight findings from the 2024 Brand Health & Advertising Tracking study, as well as the 2024 report gauging Resident Sentiment regarding tourism awareness and initiatives throughout Reno Tahoe.

Informational Only

D2. <u>Presentation – Employee Survey Results</u>

Lori Tange, Director of Human Resources, will present the results of the recently conducted employee satisfaction survey. This survey was designed to assess workplace culture, employee engagement, and leadership capabilities. The survey results will provide valuable insights into what makes our employees happy, productive, and thriving, and where our opportunities are to enhance employee satisfaction and ensure long-term success.

Informational Only

D3. <u>Reno-Sparks Convention and Visitors Authority Department Updates</u>

Members of the Senior Leadership Team will deliver updates on current activities and initiatives.

Informational Only

E. <u>BOARD MATTERS</u>

E1. <u>Review, Discussion aned Possible Action regarding Legislative priorities for the</u> <u>upcoming Legislative session</u>

Jesse Wadhams, with the law firm of Black and Wadhams, as the RSCVA's retained government affairs firm, will discuss the upcoming Legislative session and issues which may impact or be of interest to the RSCVA. The Board may consider, discuss and take action to direct Mr. Wadhams to pursue RSCVA priorities/initiatives in the upcoming Legislative session.

For Possible Action

E2. <u>Review, Discussion and Possible Action Regarding Funding for the Incline Village TART</u> <u>Connect Micro-Shuttle Project in an Amount Not to Exceed \$250,000</u>

The RSCVA Board of Directors is being asked to review, discuss, and possibly take action to approve a request by Washoe County to provide funding for the FY 2024-25 TART Connect Incline Village Crystal Bay Zone 3 Micro-Shuttle project in an amount not to exceed \$250,000.

For Possible Action

F. BOARD MEMBER ANNOUNCEMENTS, REPORTS, AND UPDATES

RSCVA Board Members may share announcements, reports, updates, and requests for information. This item is informational only, and no discussion among Board Members will take place on this item.

Informational Only

G. COMMENTS FROM THE FLOOR BY THE PUBLIC

Public comment is limited to three minutes. The public is encouraged to comment on all agenda items as well as issues not on the agenda during the Public Comment period. No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.

H. ADJOURNMENT

For Possible Action

For information or questions regarding this agenda please contact: The RSCVA Executive Office P.O. Box 837, Reno, NV 89504 775-827-7618